



DESIGN | ORIGINALITY | EXPERTISE



As an American manufacturer, we take great pride in being able to provide exceptional site furniture products and attentive customer service. Keystone Ridge Designs guarantees the quality of every product we manufacture with a competitive warranty that exceeds industry standards, ensures product durability, and supports long-term client satisfaction.

## KEYSTONE RIDGE DESIGNS WARRANTY

Keystone Ridge Designs warrants all products (other than noted exceptions) against material and workmanship defects for a period of three (3) years from the date of shipment.

Keystone Ridge Designs provides a limited warranty on the powder coat finish that is applied to our products for a period of three (3) years from the date of shipment. Exceptions include Burgundy, Sparkle Silver, and any shades of red, white, or yellow. These exceptions are warranted for a period of one (1) year from the date of shipment. Sparkle Silver, white, and yellow powder coated products can apply for the three (3) year warranty with the purchase of an upgraded e-coat primer finish. Limited warranties for certain other light-toned custom colors will be disclosed at time of selection.

### STRUCTURAL WARRANTY

Keystone Ridge Designs offers a limited twenty (20) year warranty against structural failure of our steel manufactured products.

Keystone Ridge Designs offers a limited five (5) year warranty against structural failure of any aluminum frame, assembly, or component.

### WARRANTY ELIGIBILITY

All warranties are available to the original purchaser only and are not transferable. Eligibility of any stated warranty is dependent upon the product(s) being assembled and installed according to the manufacturer's recommendations and instructions. Products are required to be bolted to the surface to prevent theft, damage, movement, or injury. Umbrellas must be anchored in a base 80 lb. or heavier to be eligible for the three-year warranty.

Products damaged by abnormal use, vandalism, accidents, tampering, or acts of nature are not covered by any warranty, expressed or implied. Modifying, altering or repairing products by anyone other than Keystone Ridge Designs voids the warranty.

During the eligible warranty period, Keystone Ridge Designs, Inc.® will, at its option, repair or replace any product or part found defective upon written notification and inspection by our company representative.

Claims must be sent to Keystone Ridge Design, Inc., Attention: Customer Service, 670 Mercer Rd., Butler, PA 16001

*No other warranty, oral, written, or implied may be substituted for the warranty stated above.*

### PROPRIETARY STATEMENT

This document and all information shown hereon are the exclusive property of Keystone Ridge Designs, Inc.® This document is furnished with the express understanding that neither it nor the information on it is to be disclosed or

reproduced in whole or in part, or used in any way, either directly or indirectly, for the benefit of anyone other than Keystone Ridge Designs, Inc.® without its written consent.  
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